Anthem digital EOB



A step-by-step guide to accessing your explanation of benefits

With your digital explanation of benefits (EOB), you'll never have to wait for your EOB to arrive in the mail. You can instantly check your EOBs for the last two years whenever it's convenient simply by using your smartphone or computer.

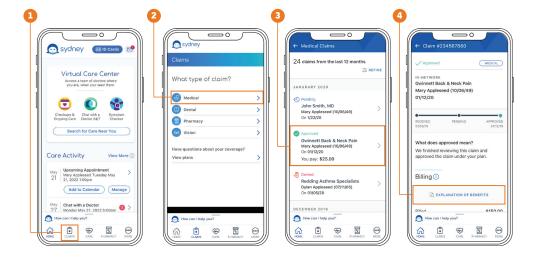
Find your digital EOB on the SydneySM Health app:

- Go to Claims
- Select Medical, Dental, Pharmacy, or Vision
- Go to the claim you want to review
- 4 Choose EOB

Download the Sydney Health app today in the Google Play™ or App Store®.





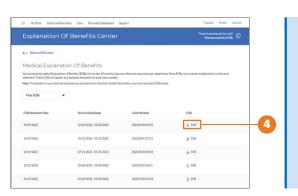


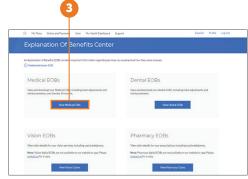
Find your digital EOB on anthem.com:

- Go to Claims and Payments
- 2 Select Explanation of Benefits Center
- 3 Choose Medical, Dental, Pharmacy, or Vision
- 4 Choose EOB

If you have questions, use the chat feature on Sydney Health or anthem.com, or call Member Services at the number on your ID card.







If you prefer to get your EOB by mail

Change your *Communications* & *Settings* preferences on Sydney Health or **anthem.com**, or call Member Services at the number on your ID card.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. and Community Care Health Plan of Georgia, Inc. In Kaine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas Orl Inc. Plan of Evaluation (Plan of Evaluation Plan of Maine, Inc. Inc. In Missouri (excluding 30 counties in the Kansas Orl Inc. In Plan of Evaluation Plan of Inc. In These same counties Anthem Blue Cross and Blue Shield It is the trade name of Anthem Health Plans of Inc. In these same counties Anthem Blue Cross and Blue Shield It is the trade name of Anthem Health Plan of Ivergina, Anthem Health Plans of Ivergina, Inc. trades as Anthem Blue Cross and Blue Shield If the Health Plan of Ivergina, Inc. In the Plan of Ivergina, Inc. trades as Anthem Blue Cross and Blue Shield of Wisconsin Blue Cross Blue Shield of Wisconsin Blue Cross Blue Shield of Wisconsin Blue Cross Plan of Plan of Ivergina except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin Blue Cross Blue Shield of Wisconsin Blue Cross Plan of Plan or Plan of Vienna, and the area east of State Route 123. In Wisconsin Blue Cross Blue Shield of Wisconsin Blue Cross Plan of Wisconsin Blue Cross Plan